

MEETEE DAVE

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 Ahmedabad, India

PROFESSIONAL SUMMARY

Experienced with diagnosing and resolving technical issues efficiently. Utilizing strong troubleshooting skills and effective communication to ensure user satisfaction. Recently graduated enthusiastic Software and Web Developer. Tech savvy, updated with emerging technologies and committed to ongoing professional development and looking for better opportunities.

EDUCATION

Saskatchewan Polytechnic
Moose Jaw, SK • 04/2023

Post Graduate Certificate: Technology Management

Shantilal Shah Engineering College
Bhavnagar, Gujarat • 07/2017

Bachelor of Engineering: Electronics and Communication

TECHNOLOGIES

Services: AWS, Agile Methodologies, Microsoft Office 365

Object-Oriented Programming: Java, Python, C#

Database Management: Microsoft SQL Server, MySQL

Front-End Development: HTML/ HTML 5, CSS, JavaScript, Node.js

Tools: Git, Visual Studio, VS code, PowerShell, WordPress, IntelliJ, NetBeans, PyCharm

Issue Resolution: Troubleshooting, Fault Finding, Root Cause Analysis, Technical Problem Solving

WORK HISTORY

Brand Spanking - Brand Ambassador

Auckland, New Zealand • 03/2023 - 12/2024

- Increased positive word-of-mouth referrals through genuine, personalized customer interactions and excellent product knowledge
- Approached strangers and interacted in natural conversation with goal of developing brand loyalty
- Enhanced brand recognition by executing promotional events and engaging customers with product demonstrations
- Boosted sales through effective collaboration with store staff to promote products in high-traffic areas

The Great Canadian Dollar Store - Retail Sales Associate

Saskatchewan, Canada • 09/2022 - 06/2023

- Provided exceptional customer service, leading to repeat store visits and enhanced customer loyalty
- Supported store management in planning and executing seasonal promotions and sales events
- Handled returns and exchanges professionally, resolving customer issues while adhering to company policies
- Assisted in managing inventory levels, accurately processing shipments, and restocking merchandise as needed

NextGen Clearing Pvt Ltd - System Analyst

Ahmedabad, India • 01/2021 - 02/2022

- Collaborated via email and phone with international telecom giants like Vodafone, Airtel, and T-Mobile, leading the design

and implementation of a global online platform for seamless data clearing services

- Communicated effectively with internal and external stakeholders
- Logged and managed tickets, quotes, ensuring adherence to SLAs
- Collaborated across teams for automatic alert implementation, fraud prevention, and leveraging historical data insights
- Led smooth migration processes, minimizing internal effort and acting as a client liaison

VOLUNTEER WORK

Gurutattva, Isha Foundation: New Zealand, India

- Organizing and gathering people from all over the country to participate in events focused on promoting mental peace and personal growth
- Creating and facilitating fun, interactive events where participants share personal growth experiences and insights
- Facilitating regular meditation sessions and monthly events that positively impact participants' spiritual, mental, physical, emotional, and social well-being, transforming many lives through holistic growth